

## NEW PATIENT APPLICATION FORM (INFANT/CHILD)

WELCOME and THANK YOU for applying as a patient in our office. We are a very unique and different team specializing in research-based spinal and postural rehabilitation. Our methods have enabled our patients to achieve their optimal health; even when many other systems have failed. Because of our specialized approach, we do not accept every patient that applies to our office. When we are absolutely certain we know the cause of your condition, can perform the necessary tests to establish an optimal rehab program for you, and are completely confident we can help you recover your health; then you will be accepted as a patient. Please know if we do accept you as a patient, we will make specific recommendations based upon our understanding that your health will become your TOP PRIORITY.

Thank you again for applying as a patient in our office.

Patient Name	Patient Signature	Date Completed	

# Patient Information Child's Name \_\_\_\_\_ Date of Birth \_\_\_\_\_ City \_\_\_ State Zip \_\_\_\_\_ Phone Number \_\_\_\_\_ Gender: M F Mother's Name \_\_\_\_\_\_ Date of Birth \_\_\_\_\_ Address State Zip City \_\_\_\_ Email Employer Name \_\_\_\_\_\_Occupation \_\_\_\_\_ Father's Name \_\_\_\_\_ Date of Birth \_\_\_\_\_ \_\_\_\_\_ State \_\_\_\_\_\_ Zip \_\_\_\_\_\_ City \_\_\_\_ Email \_\_\_\_\_ Phone Number Employer Name \_\_\_\_\_Occupation \_\_\_\_ Mother's History Did you experience any issues during your pregnancy? []Y []N Please explain\_\_\_\_\_ Did you have any spinal pain problems during your pregnancy? Please explain []Y []N Regarding your labor, which one of the following would you say it was? VERY HARD EASY HARD [ ] Squatting [ ] On all fours How did you deliver your child? [ ] On back [ ] Other \_\_\_\_\_ [ ] Sitting up in a birthing chair [ ] C-Section Were forceps used? [ ] Y [ ] N Please explain\_\_\_\_\_\_ Any complications? []Y []N Please explain

## Baby's History

PATIENT WAME:

A. Colic?	Ily Iln			
B. Fussy?				
C. Alert?				
D. Happy?	3.2			
E. Did the child h	2.2	nunizations	)?	[]Y []N
F. Did the child of			, []N	
				How long?
				efforts to learn to walk? [ ] Y [ ] N
Did the	e child fall a lot?	[]Y [	JN	
Were	there any partic	ularly hard	falls that y	vou recall? [ ] Y [ ] N
If so, p	lease explain _	·-		
ng Child				
A. Ear infection	is?	[ ] Y	[ ] N	
B. Colds?		[ ] Y	[ ] N	*
C. Mucus/Sinu	s trouble?	[ ] Y	[ ] N	
D. Falls?		[ ] Y	[]N	
F C 111-1 14	utomobile)?	[]Y	[]N	
E. Collisions (A				
		your child t	hat you th	ink is unusual or important for Dr. Coleman to know: _
	noticed about			
rthing else you have				

## Purpose For This Visit

is there a specific health-concern or are you seeing us for a general wellness visit?
Is this related to an accident or injury (other than auto or work related) *?YesNo (Date://)  **If your child's symptoms are related to an auto injury or work-related injury, please ask the front desk for additional forms.
Describe:
the state of the second se
When did these symptoms begin?/ Are they:ConstantIntermittent Activity-related
Are they getting worse?YesNo
Explain:
Is there anything that aggravates your child's symptoms?
Is there anything that relieves your child's symptoms?
Has your child been treated for these symptoms before?YesNo When was your child last treated?//_
Who did your child see? Treatment performed?
How did your child respond?
Experience with Chiropractic Care
Has your child seen a Chiropractor before?YesNo
Reason for visit(s):
Did your child's previous Chiropractor take "before" and "after" X-Rays?YesNo
Did he or she recommend a specific course of treatment?YesNo
Did they recommend a Home Health Care program?YesNo
How long was your child treated? Date of last treatment:
How did your child respond?
Are you aware of any poor posture habits that your child has?YesNo
Is there any history of spinal problems in your family?YesNo

## **GENERAL SYMPTOMS CHART**

Please use the following notations on the figures below to indicate the type and location of your symptoms, as it relates to the purpose of your visit today.

A = ACHE B = BURNING

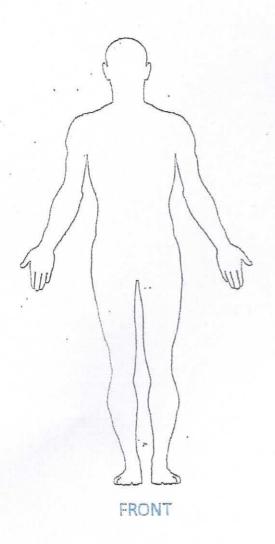
P = PINS & NEEDLES

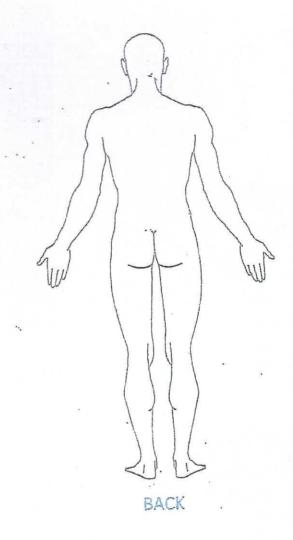
G = STABBING

M = SPASMS F = STIFFNESS N = NUMBNESS

T = TINGLING

O = OTHER





IF YOU MARKED "O" FOR OTHER ON ANY PART, PLEASE EXPLAIN BELOW

PATIENT NAME.	/DOB:
PATIENT MANTE	

#### Health Conditions

PATIENT NAME:

Your spine is the foundation of health and core strength in your body. Shifts in the vertebrae or sections of the spine will spread ultimately causing weakness and distortion to ALL areas of the spine. These distortions are reflected in abnormal posture. Research shows abnormal posture leads to chronic pain, disease and possibly a shortened life span. Please answer the following questions accurately so we may determine the full extent of your child's condition.

#### Vaccination History

	Age:	(Months/Years) Where	received:
	Age:	(Months/Years) Where	e received:
	Age:	(Months/Years) Where	e received:
	Age:	(Months/Years) Where	e received:
	Age:	(Months/Years) When	e received:
lease check any of the following responses yoursed the condition by writing the correspo Body rash or hives		to that condition).	nation (please indicate which vaccination Breathing problems (asthma, etc.)
	Crossing of eyes		Excessive bleeding or anemia
	Extreme sleepingHigh-pitched scr	ess or unresponsivenes reaming	sHead banging Joint pain
_Loss of Memory/foggy state	Muscle weaknes	SS	Seizures
Swelling, redness, heat/hardness of site	Vision or hearing	g disturbances	Other (please explain)
Explanation(s):			
	ind up		
Cervical Spine (Neck) **3 years a			
Misalignment of the individual vertebrae or	other areas of the sp	mplete cervical curve ( nine may result in many	neck) originating in the neck or a health conditions. Has your child experience
Misalignment of the individual vertebrae or compensation from postural distortions in cany of these symptoms presently or in the s	other areas of the sp past?	oine may result in many	neck) originating in the neck or a health conditions. Has your child experience experienced or both if applicable.
Misalignment of the individual vertebrae or compensation from postural distortions in cany of these symptoms presently or in the present of the symptoms presently or in the present of the symptoms presently or in the symptoms of the s	other areas of the sp past?	oine may result in many	experienced or both if applicable.
Misalignment of the individual vertebrae or compensation from postural distortions in cany of these symptoms presently or in the process of the cany of these indicate (N) = Now, (P) Allergies/Hay FeverAuto	other areas of the spoast?  = Past next to all co	oine may result in many onditions your child has Coldness in	experienced or both if applicable.

## Cervical Spine (Neck) (continued) \*\*3 years and up

Learning disabilities	Low Energy/Fati	gueNeck Pain	Numbness
Pain in shoulders/arms/hands	Recurrent colds	/FluSinusitis	Thyroid conditions
Tingling in arms/hands	TMJ/Pain/Clicki	ngVisiual disturba	ncesWeakness in grip
Other (please explain)			
Thoracic Spine (Upper B	ack) **3 years and	up	
Misalignment of the individual ver compensation from postural disto experienced any of these symptor	rtions in other areas	of the spine may results in many h	back) originating in the upper back or a health conditions. Has your child
Please indicate (f	l) = Now, (P) = Past	next to all conditions you've exper	lenced or both if applicable.
Asthma/Wheezing	Heart	Murmurs	Heart Palpitations
Pain on deep inspiration/expi	ration Recu	rrent lung infections/bronchitis/pn	eumonia
Shingles	Short	ness of breath	Tachycardia (fast heart beat)
Upper back pain	Othe	r (please explain)	
Please explain:			
			A Charles of the Control of the Cont
Thoracic Spine (Mid B	The second secon		
	ack) **3 years and I vertebrae or dist listortions in other	up ortion of the mid thoracic curv areas of the spine may results	e (mid back) originating in mid back or a in many health conditions. Has your child
Misalignment of the individua compensation from postural desperienced any of these sympt	ack) **3 years and I vertebrae or dist listortions in other oms presently or in	up ortion of the mid thoracic curv areas of the spine may results	e (mid back) originating in mid back or a in many health conditions. Has your child
Misalignment of the individua compensation from postural desperienced any of these symptems of these indicates are indicated.	ack) **3 years and I vertebrae or dist listortions in other oms presently or in	up ortion of the mid thoracic curv areas of the spine may results the past?	e (mid back) originating in mid back or a in many health conditions. Has your child
Misalignment of the individual compensation from postural desperienced any of these sympted symptems of the selection of the individual compensation from postural description of the selection of the selectio	ack) **3 years and I vertebrae or dist listortions in other oms presently or in  (N) = Now, (P) = Pas	up ortion of the mid thoracic curve areas of the spine may results the past? It next to all conditions you've exp	e (mid back) originating in mid back or a in many health conditions. Has your child erienced or both if applicable.

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## Thoracic Spine (Mid Back) (continued) \*\*3 years and up

Lumbar Spine (Low Back) **3 years and up	
lisalignment of the individual vertebrae or distortion of the lumbar constural distortions in other areas of the spine may results in many amptoms presently or in the past?	urve (low back) originating in low back or a compensation health conditions. Has your child experienced any c
Please indicate (N) = Now, (P) = Past next to all condit	tions you've experienced or both if applicable.
Coldness in legs/feet Constipation/Diarrhea	Frequent/difficulty urinating
Low back pain Menstrual irregularities/cramping	(females) Muscle cramps in legs/feet
Numbness/tingling in legs/feetPain in his/legs/feet	Recurrent bladder infections
Weakness/injuries in hips/knees/ankles	Other (please explain)
Please explain:	
Please list any health conditions not mentioned:	
Please list any health conditions not mentioned:	
Please list any health conditions not mentioned:  Please list any surgeries (include type of surgery and date it was per	
	rformed:
	rformed:
Please list any surgeries (include type of surgery and date it was per	rformed:
Please list any surgeries (include type of surgery and date it was per	rformed:
Please list any surgeries (include type of surgery and date it was per	rformed:
Please list any surgeries (include type of surgery and date it was per	rformed:
Please list any surgeries (include type of surgery and date it was per	rformed:

## Family Health History

Have any of your family members ever been diagnosed with the following? If so, please indicate "P" for your child (patient), and "O" for Other than your child, or both if applicable (items marked with an asterisk, please offer a detailed list or explanation).

ADD	Allergies/Hay fever*	Anemia	Appendectomy
Arthritis	Asthma	Bed wetting	Blood sugar problems
Broken bones/fracture	Cancer	Cerebral Palsy	Chicken pox/Shingles
Circulatory problems	Crohn's/Colitis	Depression	Diabetes
Ear Infections	Eczema	Eczema/Psoriasis	Epilepsy/seizures
Fetal drug exposure	Food allergies*	Gall bladder	Headaches
Heart disease	Heart murmur	Hepatitis	Hernia
High blood pressure	HIV	Infectious disease	Influenza
Kidney disease	Liver disease	Lumbago	Lung disease
Measles	Metal implants	Migraine headaches	Mumps
Neurological problems	Osteoporosis	Paralysis	Pleurisy
Pneumonia/Bronchitis	Polio	Rash	Rheumatic fever
Scoliosis	Seizure disorder	Sickle Cell Anemia	Smallpox
Spina Bifida	Stroke	Thyroid problems	Tonsillectomy
Tuberculosis	Varicose veins	Whooping cough	Other*
Explanation of (*) item(s)	:		
			The second secon
Pregnancy Release			
This is to certify that to evaluation. I have been	the best of my knowledge my advised that X-Ray can be ha	y child is not pregnant, and Dr. Co zardous to an unborn child.	oleman has my permission to perform an X-Ra
		Signaturé:	Date://
Date of last menstrual c	yele		

In Case of Emergency (ot	her than parent/guardian)	
Name:	Relati	onship:
Cell Phone:	Home Phone:	Work Phone:
Authorization of Care		
l authorize and agree to all the use of spinal adjustmen mechanical and neurologic	nts and rehabilitative exercise for the	k with my child's spine or the spine of the charge I represent through sole purpose of postural and structural restoration of normal bio-
i understand that I am resp	consible for all fees incurred for the s	ervices provided and agree to ensure full payment of all charges.
		ealth conditions or diagnoses which are pre-existing, given by structural conditions diagnosed at this clinic.
I also clearly understand to office that he/she will not fees incurred will be due a	receive the full benefit from these p	w Dr. Coleman's and/or staff's specific recommendations at this programs; and that if I terminate his/her care prematurely that all
Name Printed & Signature		Date/
If a patient is a legal charg	e of limited capacity requiring guardi	anship for treatment, please complete the following:
Date Guardianship Award	ed	County, State of Guardianship
I hereby authorize Dr. Cole	eman to administer care as deemed r	necessary to my charge as appointed to by the courts.
Guardian Signature		Date/
Insurance		
insurance benefits to Ch is processed directly to y of benefits to this clinic v	iroSolution Center, P.C. In cases whou regardless of assignment, you a within 10 days of receipt unless you	e benefits. By signing this policy, you agree to assign your nere benefits are not assignable or in any case where your benefit gree to submit any payments received along with the explanation have paid for the services represented by said payment in full at you of your obligation for payment of services rendered.
that contract and theref your responsibility whet us with your necessary t medical information req processes your services	ore cannot modify the terms of tha her your insurance company pays of pilling information, assign your bene uired to secure payment. We will re for payment. In some circumstance	een you and your insurance company. This office is not a party to t contract. Payment for treatment you receive from this clinic is or not. We cannot bill your insurance company unless you provide effits to this clinic and agree to permit us to release the necessary make every effort to ensure that your insurance carrier properly es we may require your assistance. If your insurance company does ealing with your carrier, the balance will be automatically

#### Declaration

I clearly understand that all insurance coverage, whether accident, work related, or general coverage is an arrangement between my insurance carrier and myself. If this office chooses to bill any services to my insurance carrier that they are performing these services as a convenience to me. Dr. Coleman's office will provide any necessary reports or information to aid in reimbursement of services, but I understand that insurance carriers may deny claims that I am ultimately responsible for any unpaid balances. Any monies received will be credited to my account.

I clearly understand and agree that all services rendered me are charged directly to me and that I am personally responsible for payment. I also understand that if I suspend or terminate my care and treatment, any fees for professional services rendered me will be immediately due and payable. An interest charge of 1.5% per month may be applied to balances in excess of 30 days from the time of service. If collection action is necessary, I agree to pay any collection, attorney and/or court fees incurred by Chiropractic Solution Center, P.C. in the collection of my past due balance.

Patient's Signature:		Date:/	
Signature of Person Author	rizing Care (if different from patient	t):	
		_	
I understand that there co	ould be some services that my insura	ance company doesn't cover and if so, a	are you willing to

#### NOTICE OF PRIVACY POLICIES

Effective Date: August 31, 2013 Updated: November 3, 2021

This notice describes how medical information about you may be used and disclosed and how you can get access to this information. Please review it carefully.

#### Understanding Your Health Record/Information

Each time you visit the office, a record is made of your visit. Typically, this record contains any symptoms you may report, our assessment of you on that day, any change to your diagnosis, what procedures we performed, and any change in your care plan. This information serves many purposes:

- · it helps us track your care and progress toward your health goals
- · it serves as a means of communication to other health professionals involved in your health care
- it is a legal document describing the care you received
- · it allows a third-party payer (insurance company) to verify that the services billed were actually provided
- it can be used as a source of data for research
- it helps you track your care and gives you a way to make sure we have accurate records about you

#### Your Health Information Rights

Although your health record is the physical property of the health care practitioner or facility that compiled it, the <u>information</u> in it belongs to you. You have the right to:

- request restrictions as to how your information is used or disclosed as provided by 45 CFR 164.522.
- obtain a paper copy of this notice upon request
- inspect and obtain a copy of your health record as provided by 45 CFR 164.524
- make amendments to your record as provided by 45 CFR 164.528
- obtain a record of any disclosures we've made as provided by 45 CFR 164.528
- · request confidential means of communicating your health information to you from our office

#### **Our Responsibilities**

Our office is required to:

- · maintain the privacy of your health information
- provide you with a copy of this notice
- abide by the terms of this notice
- notify you if we are unable to agree to a requested restriction from you
- accommodate reasonable requests from you regarding communications from our office to you

We reserve the right to change our privacy practices as necessary and to make the new provisions effective for all protected health information we maintain. Should our privacy practices change, we will supply a copy of our revised notice. We will not use or disclose your health information without your authorization, except as described in this notice.

#### For More Information or to Report a Problem

If you have questions or need additional information, please contact our health information director, Dr. Samantha Coleman, D.C. at (757) 271-0001. If you believe your privacy rights have been violated, you can file a complaint with our health information director or with the Secretary of the U.S. Department of Health and Human Services. There can be no retaliation for filing any complaints.

#### Examples of Disclosures for Treatment, Payment and Health Operations

- 1. How we may use your health information for treatment:
- First, we have chosen to work in an open office environment, meaning that all patient treatment is done in an open
  treatment area. We have found that this environment is conducive to learning and enables us to provide the highest
  quality of service to our patients. Of course, all consultations, exams, x-rays and financial discussions will be handled in the
  privacy of a separate room.

Patient Print/Sign:	

- Our patients' names may appear in a variety of places around the office. For example, all of our patients sign in on our
  daily sign in sheet. We have a Lifetime Wellness Wall that once patients graduate to maintenance care, their name will be
  displayed.
- We often display photos of office events like our Patient Luncheon or community events we're involved in.
- On occasion, Dr. Samantha Coleman, D.C. will use a patient's x-rays to help another patient see what can be achieved with corrective chiropractic care. Patient's names do not appear on the X-Rays, however.
- Lastly, patient names may appear on our office mailings, postcards, newsletters, Facebook and website.

#### 2. How we may use your health information for payment:

A bill for services may be sent to you or to your insurance company or other third-party payer. Information on or accompanying the bill may include information that identifies you as well as your diagnosis, procedures, and any supplies used.

#### 3. How we may use your information for daily clinic operations:

- Members of the Chiropractic Solution Center, P.C. have access to your health information for the performance of reasonable job-related tasks such as scheduling, appointment reminders, insurance filing, report preparation, data gathering, communications with family members involved in your care, etc.
- Certain business associates of Chiropractic Solution Center P.C. may have access to your health information for the
  performance of outside services. These include any outside diagnostic services, lab testing services, insurance claims filing,
  attorneys handling legal aspects of a case and collections matters. To protect your health information, we require our
  business associates to appropriately safeguard your information through a signed agreement.
- Other disclosures: We may disclose health information about you to Workers Compensation programs, public health officials, the FDA, or law enforcement officials as required by state and federal law.

#### PRODUCT RETURN/EXCHANGE NOTICE

We are unable to accept any return/exchange for any item purchased from our office if it has been used/opened. This includes, (but not limited to) supplements, denerolls, pillows, back supports, seat cushions, Smart Weigh Food, shoe inserts, heel lifts and protein powder.

If an item is unopened/unused, it may be returned for a credit to your account (not a refund of purchase price) within 1 week of purchase date and verification of purchase here. There is a 25% restocking fee for any unopened/unused item returned.

#### ACKNOWLEDGEMENT OF RECEIPT OF PRIVACY NOTICE

I have been presented with a copy of Chiropract information may be used and disclosed as perm request the following restrictions concerning the	cic Solution Center, P.C.'s <b>Notice of Privacy Policies</b> , detail itted under state and federal law. I understand the conte e use of my personal health information:	ling how my health ents of the notice and I
Signature:	Date:	
If not signed by the patient, please indicate rela	tionship to patient (ex. mother, father)	
Relationship:	Witnessed By:	
IF PATIENT REFUSES TO SIGN, INDICATE YOUR A	ATTEMPT TO OBTAIN A SIGNATURE BELOW:	
Patient refused to sign this acknowledgement		
Employee Name/Signature:	Date:	

## Chiropractic Solution Center, P.C.

## Policies and Procedures

In order to better serve you and make your time more efficient while you are here, the following policies and procedures are mandatory. Please sign and date at the bottom.

\*While it's understood that emergencies and interruptions are a part of life, appointments that are not cancelled with at least a 24 hours' notice will be charged \$25. This will be due at the beginning of your next appointment with us or a bill will be mailed to you. In the event a 24-hour notice is not given, you will be responsible for the missed appointment fee unless it is a mutually agreed upon emergency.

\*If you are going to be more than 5 minutes late, please call the office. (757-271-0001)

\*Talking to friends/family members and talking on cell phones will not be permitted during some rehab/physical therapies done in our office. Ear phones are ok to use with your cell phone to listen to music. We appreciate your mindfulness of this during your appointment.

\*We want you to come in for an adjustment when you are sick! Research shows that getting an adjustment when you are sick will boost your immune system and get you over your illness quicker. If you are scheduled; keep your appointment. If you are not scheduled; call and make an extra one!

## All stations are first come, first serve; which means....

- 1. Drop off all personal items in a cubby before proceeding to a station. This will make for a smoother transition from station to station.
- If you are waiting for an adjustment and a table is free, please go ahead and get ready (take glasses off, empty pockets, etc.) and lay down. This will better prepare your body for your adjustment and give you the appropriate amount of time with Dr. Coleman.
- If there is a power plate free and you need to complete your posture exercises, etc. please go ahead and get started. A chiropractic assistant will be over to check in and answer any questions.
- 4. If you are waiting for traction and there is a table/chair free, please go ahead and sit down and we will be right over to put you in traction.

Patient Name

The state of the s		
Patient Signature	Date	

ChiroSolution Center, P.C.	
4460 Corporation Lane, Suite #102	
Virginia Beach, VA 23462	
General Release	*
l,	(please print), grant
ChiroSolution Center, P.C. permission to use my informatio embodied in any written document, photographs, digital in taken or made on behalf of ChiroSolution Center, P.C. for e promotional purposes.	nages (X-Rays), illustrations, research, etc.,
I agree that ChiroSolution, P.C. has full ownership of any su acknowledge that online marketing sites are owned and m acknowledge that I will not receive any compensation for t hereby release ChiroSolution Center, P.C. for any and all cl connected with such use.	anaged by 3 <sup>rd</sup> party companies. I he use of such information and media, and I
I have read this and consent to this release.	
Signature	Date
Sign and date here if with to decline:	
Signature	Date

# **CONSENT TO USE ELECTRONIC COMMUNICATIONS**

ChiroSolution Center, P.C. 4460 Corporation Lane., Ste 102 info@mychirosolutions.com 757-271-0001

www.mychirosolutions.com

The Chiropractic Physician has offered to communica all that apply]:	te using the following means of electronic communication [check
Email	
Videoconferencing (including Skype®, FaceTime	(°)
Text messaging	•
Website/Portal	
Social media (specify): Facebook, Instagram, Tw	itter, YouTube
Other (specify): MailChimp	
limitations, conditions of use, and instructions for use described in the Appendix to this consent form. I und consent form, associated with the use of the Services Chiropractic Physician's staff. I consent to the conditional well as any other conditions that the Chiropractic Physician and understand that despite mechanism for electronic communications, it is posses Chiropractic Physician's staff using the Services may Chiropractic Physician or the Chiropractic Physician's acknowledge that either I or the Chiropractic Physician's	cknowledge that I have read and fully understand the risks, as of the selected electronic communication Services more fully derstand and accept the risks outlined in the Appendix to this in communications with the Chiropractic Physician and the ions and will follow the instructions outlined in the Appendix, as ysician may impose on communications with patients using the recommendations that encryption software be used as a security ible that communications with the Chiropractic Physician or the not be encrypted. Despite this, I agree to communicate with the staff using these Services with a full understanding of the risk. I an may, at any time, withdraw the option of communicating written notice. Any questions I had have been answered.
Patient Name:	
Patient Address:	
Patient Phone Number:	
Patient Email:	
Patient Signature:	Date:
Witness Signature:	Date:

#### **APPENDIX**

#### Risks of using electronic communication

The Chiropractic Physician will use reasonable means to protect the security and confidentiality of information sent and received using the Services ("Services" is defined in the attached Consent to use electronic communications). However, because of the risks outlined below, the Chiropractic Physician cannot guarantee the security and confidentiality of electronic communications:

- Use of electronic communications to discuss sensitive information can increase the risk of such information being disclosed to third parties.
- Despite reasonable efforts to protect the privacy and security of electronic communication, it is not possible to completely secure the information.
- Employers and online services may have a legal right to inspect and keep electronic communications that pass through their system.
- Electronic communications can introduce malware into a computer system, and potentially damage or disrupt the computer, networks, and security settings.
- Electronic communications can be forwarded, intercepted, circulated, stored, or even changed without the knowledge or permission of the Chiropractic Physician or the patient.
- Even after the sender and recipient have deleted copies of electronic communications, back-up copies may exist on a computer system.
- Electronic communications may be disclosed in accordance with a duty to report or a court order.
- Videoconferencing using services such as Skype or FaceTime may be more open to interception than other forms of videoconferencing.

# If the email or text is used as an e-communication tool, the following are additional risks:

- Email, text messages, and instant messages can more easily be misdirected, resulting in increased risk of being received by unintended and unknown recipients.
- Email, text messages, and instant messages can be

easier to falsify than handwritten or signed hard copies. It is not feasible to verify the true identity of the sender, or to ensure that only the recipient can read the message once it has been sent.

#### **Conditions of using the Services**

- While the Chiropractic Physician will attempt to review and respond in a timely fashion to your electronic communication, the Chiropractic Physician cannot guarantee that all electronic communications will be reviewed and responded to within any specific period of time. The Services will not be used for medical emergencies or other time-sensitive matters.
- If your electronic communication requires or invites a response from the Chiropractic Physician and you have not received a response within a reasonable time period, it is your responsibility to follow up to determine whether the intended recipient received the electronic communication and when the recipient will respond.
- Electronic communication is not an appropriate substitute for in-person or over-the-telephone communication or clinical examinations, where appropriate, or for attending the Emergency Department when needed. You are responsible for following up on the Chiropractic Physician's electronic communication and for scheduling appointments where warranted.
- Electronic communications concerning diagnosis or treatment may be printed or transcribed in full and made part of your medical record. Other individuals authorized to access the medical record, such as staff and billing personnel, may have access to those communications.
- The Chiropractic Physician may forward electronic communications to staff and those involved in the delivery and administration of your care. The Chiropractic Physician might use one or more of the Services to communicate with those involved in your care. The Chiropractic Physician will not forward electronic communications to third parties, including family members, without your prior written consent, except as authorized or required by law.

- You agree to inform the Chiropractic Physician of any types of information you do not want sent via the Services, in addition to those set out above. You can add to or modify the above list at any time by notifying the Chiropractic Physician in writing.
- Some Services might not be used for therapeutic purposes or to communicate clinical information. Where applicable, the use of these Services will be limited to education, information, and administrative purposes.
- The Chiropractic Physician is not responsible for information loss due to technical failures associated with your software or internet service provider.

Instructions for communication using the Services To communicate using the Services, you must:

- Reasonably limit or avoid using an employer's or other third party's computer.
- Inform the Chiropractic Physician of any changes in the patient's email address, mobile phone number, or other account information necessary to communicate via the Services.

If the Services include email, instant messaging and/or text messaging, the following applies:

- Include in the message's subject line an appropriate description of the nature of the communication (e.g. "prescription renewal"), and your full name in the body of the message.
- Review all electronic communications to ensure they are clear and that all relevant information is provided before sending to the Chiropractic Physician.
- Ensure the Chiropractic Physician is aware when you receive an electronic communication from the Chiropractic Physician, such as by a reply message or allowing "read receipts" to be sent.
- Take precautions to preserve the confidentiality of electronic communications, such as using screen savers and safeguarding computer passwords.
- Withdraw consent only by email or written communication to the Chiropractic Physician.
- If you require immediate assistance, or if your condition appears serious or rapidly worsens, you should not rely on the Services. Rather, you should call the Chiropractic Physician's office or take other measures as appropriate, such as going to the nearest Emergency Department or urgent care clinic.
- Other conditions of use in addition to those set out above: (patient to initial)

I have reviewed and understand all of the risks, conditions, and instructions described in this appendix.

Patient's Name	NumberDate
LOW BACK DISABILITY QUESTIO	NNAIRE (REVISED OSWESTRY)
This questionnaire has been designed to give the doctor information everyday life. Please answer every section and mark in each seconsider that two of the statements in any one section relate to yo	ection only UNE box which applies to you. We realize you may
consider that two of the statements in any one section relate to your problem.	u, but picase just mark are box winds
Section 1 - Pain Intensity	Section 5 - Standing
I can tolerate the pain without having to use painkillers.  The pain is bad but I can manage without taking painkillers.  Painkillers give complete relief from pain.  Painkillers give moderate relief from pain.  Painkillers give very little relief from pain.  Painkillers have no effect on the pain and I do not use them.	<ul> <li>☐ I can stand as long as I want without extra pain.</li> <li>☐ I can stand as long as I want but it gives extra pain.</li> <li>☐ Pain prevents me from standing more than 1 hour.</li> <li>☐ Pain prevents me from standing more than 30 minutes.</li> <li>☐ Pain prevents me from standing more than 10 minutes.</li> <li>☐ Pain prevents me from standing at all.</li> </ul>
Section 2 - Personal Care (Washing, Dressing, etc.)	Section 7 - Sleeping
☐ I can look after myself normally without causing extra pain. ☐ I can look after myself normally but it causes extra pain. ☐ It is painful to look after myself and I am slow and careful. ☐ I need some help but manage most of my personal care. ☐ I need help every day in most aspects of self care. ☐ I do not get dressed, I wash with difficulty and stay in bed.	☐ Pain does not prevent me from sleeping well. ☐ I can sleep well only by using tablets. ☐ Even when I take tablets I have less than 6 hours sleep. ☐ Even when I take tablets I have less than 4 hours sleep. ☐ Even when I take tablets I have less than 2 hours sleep. ☐ Pain prevents me from sleeping at all.
Section 3 - Lifting	Section 8 - Social Life
<ul> <li>□ I can lift heavy weights without extra pain.</li> <li>□ I can lift heavy weights but it gives extra pain.</li> <li>□ Pain prevents me from lifting heavy weights off the floor, but I can manage if they are conveniently positioned, for example on a table.</li> <li>□ Pain prevents me from lifting heavy weights, but I can manage light to medium weights if they are conveniently positioned.</li> </ul>	<ul> <li>☐ My social life is normal and gives me no extra pain.</li> <li>☐ My social life is normal but increases the degree of pain.</li> <li>☐ Pain has no significant effect on my social life apart from limiting my more energetic interests, e.g. dancing.</li> <li>☐ Pain has restricted my social life and I do not go out as often.</li> <li>☐ Pain has restricted my social life to my home.</li> <li>☐ I have no social life because of pain.</li> </ul>
☐ I can lift very light weights. ☐ I cannot lift or carry anything at all.	Section 9 - Traveling
Section 4 - Walking  ☐ Pain does not prevent me from walking any distance. ☐ Pain prevents me from walking more than one mile. ☐ Pain prevents me from walking more than one-half mile. ☐ Pain prevents me from walking more than one-quarter mile ☐ I can only walk using a stick or crutches. ☐ I am in bed most of the time and have to crawl to the toilet.	<ul> <li>☐ I can travel anywhere without extra pain.</li> <li>☐ I can travel anywhere but it gives me extra pain.</li> <li>☐ Pain is bad but I manage journeys over 2 hours.</li> <li>☐ Pain is bad but I manage journeys less than 1 hour.</li> <li>☐ Pain restricts me to short necessary journeys under 30 minutes.</li> <li>☐ Pain prevents me from traveling except to the doctor or hospital.</li> </ul>
Section 5 - Sitting	Section 10 - Changing Degree of Pain
☐ I can sit in any chair as long as I like ☐ I can only sit in my favorite chair as long as I like ☐ Pain prevents me from sitting more than one hour. ☐ Pain prevents me from sitting more than 30 minutes. ☐ Pain prevents me from sitting more than 10 minutes. ☐ Pain prevents me from sitting almost all the time.	<ul> <li>My pain is rapidly getting better.</li> <li>My pain fluctuates but overall is definitely getting better.</li> <li>My pain seems to be getting better but Improvement is slow at the present.</li> <li>My pain is neither getting better nor worse.</li> <li>My pain is gradually worsening.</li> </ul>

## PLEASE RATE YOUR PAIN ON A SCALE FROM 8-10 WITH 10 BEING THE WORST PAIN EVER.

Pain prevents me from sitting almost all the time.

x 2) / (\_\_\_\_Sections x 10) =

living disability.

(Score

Scoring: Questions are scored on a vertical scale of 0-5. Total scores and multiply by 2. Divide by number of sections answered multiplied by 10. A score of 22% or more is considered significant activities of daily

Reference: Fairbank, Physiotherapy 1981; 66(8): 271-3, Hudson-Cook. In Roland, Jenner (eds.), Back Pain New Approaches To Rehabilitation

☐ My pain is rapidly worsening.

Comments\_

Patient's NameNumberDate		-
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## DISABILITY INDEX

This questionnaire has been designed to give the doctor information as to how your neck pain has affected your ability to manage in everyday life. Please answer every section and mark in each section only ONE box which applies to you. We realize you may

consider that two of the statements in any one section relate to you describes your problem.	i, but please just mark the box which MOST GLOSELT
Section 1 - Pain Intensity	Section 6 - Concentration
☐ I have no pain at the moment. ☐ The pain is very mild at the moment. ☐ The pain is moderate at the moment. ☐ The pain is fairly severe at the moment. ☐ The pain is very severe at the moment. ☐ The pain is the worst imaginable at the moment.	<ul> <li>□ I can concentrate fully when I want to with no difficulty.</li> <li>□ I can concentrate fully when I want to with slight difficulty.</li> <li>□ I have a fair degree of difficulty in concentrating when I want to.</li> <li>□ I have a lot of difficulty in concentrating when I want to.</li> <li>□ I have a great deal of difficulty in concentrating when I want to.</li> <li>□ I cannot concentrate at all.</li> </ul>
Section 2 - Personal Care (Washing, Dressing, etc.)	Section 7Work
☐ I can look after myself normally without causing extra pain. ☐ I can look after myself normally but it causes extra pain. ☐ It is painful to look after myself and I am slow and careful. ☐ I need some help but manage most of my personal care. ☐ I need help every day in most aspects of self care. ☐ I do not get dressed, I wash with difficulty and stay in bed.	☐ I can do as much work as I want to. ☐ I can only do my usual work, but no more. ☐ I can do most of my usual work, but no more. ☐ I cannot do my usual work. ☐ I can hardly do any work at all. ☐ I can't do any work at all.
Section 3 - Lifting	Section 8 - Driving
<ul> <li>☐ I can lift heavy weights without extra pain.</li> <li>☐ I can lift heavy weights but it gives extra pain.</li> <li>☐ Pain prevents me from lifting heavy weights off the floor, but I can manage if they are conveniently positioned, for example on a table.</li> <li>☐ Pain prevents me from lifting heavy weights, but I can</li> </ul>	<ul> <li>□ I drive my car without any neck pain.</li> <li>□ I can drive my car as long as I want with slight pain in my neck.</li> <li>□ I can drive my car as long as I want with moderate pain in my neck.</li> <li>□ I can't drive my car as long as I want because of moderate pair in my neck.</li> </ul>
manage light to medium weights if they are conveniently positioned.  ☐ I can lift very light weights.  ☐ I cannot lift or carry anything at all.	<ul> <li>I can hardly drive my car at all because of severe pain in my neck.</li> <li>I can't drive my car at all.</li> </ul>
Section 4 - Reading	Section 9 - Sleeping
<ul> <li>☐ I can read as much as I want to with no pain in my neck.</li> <li>☐ I can read as much as I want to with slight pain in my neck.</li> <li>☐ I can read as much as I want with moderate pain.</li> <li>☐ I can't read as much as I want because of moderate pain in my neck.</li> <li>☐ I can hardly read at all because of severe pain in my neck.</li> </ul>	☐ I have no trouble sleeping. ☐ My sleep is slightly disturbed (less than 1 hr. sleepless). ☐ My sleep is moderately disturbed (1-2 hrs. sleepless). ☐ My sleep is moderately disturbed (2-3 hrs. sleepless). ☐ My sleep is greatly disturbed (3-4 hrs. sleepless). ☐ My sleep is completely disturbed (5-7 hrs. sleepless).
☐ I cannot read at all.	Section 10 - Recreation
Section 5-Headaches	<ul> <li>□ I am able to engage in all my recreation activities with no neck pain at all.</li> <li>□ I am able to engage in all my recreation activities, with some</li> </ul>
☐ I have slight headaches which come infrequently. ☐ I have slight headaches which come frequently. ☐ I have moderate headaches which come infrequently. ☐ I have severe headaches which come frequently. ☐ I have headaches almost all the time.	pain in my neck.  I am able to engage in most, but not all of my usual recreation activities because of pain in my neck.  I am able to engage in a few of my usual recreation activities because of pain in my neck.  I can hardly do any recreation activities because of pain in my
Scoring: Questions are scored on a vartical scale of 0-5. Total scores and multiply by 2. Divide by number of sections answered multiplied by 10. A score of 22% or more is considered a significant activities of daily living disability.	neck.  I can't do any recreation activities at all.  Comments
(Score x 2) / ( Sections x 10) = %ADL	Reference: Vernon, Mior. JMPT 1991; 14(7): 409

# RAND 36-Item Health Survey

	one option for eac	ii questioiiilai	re item.		Patient Name:							
1.	In general, would you say your health is:	1- Exco	good od	how woul	d to one year ago, d you rate your general now?	00000	2 - Som 3 - Abor 4 - Som	ewhat ut the s ewhat	better no ame worse n	ow that	year ago one year one year year ago	ago r ago
he follo these	wing items are about ac activities? If so, how mu	icn?			our health now limit y	ou	Yes, lim		Yes, li	mited ttle	No,	not d at a
3.	Vigorous activities, s	uch as running,	lifting heavy o	biects, participatin	n in strenuous snorts		0	1		2		3
4,	Moderate activities, s	such as moving a	a table, pushir	ng a vacuum clean	er, bowling, or playing go	olf	0	1		2	<del>                                     </del>	1 3
5.	Lifting or carrying groc	eries	***************************************	***************************************				1		2	-	1 3
6.	Climbing several flight	s of stairs	***************************************				u	1	L	2		
7.	Climbing one flight of	stairs	*)************************				۵	1		2	+-	
8.	Bending, kneeling, or s	stooping		***************************************				1		2		
9.	Walking more than a r	mile	***************************************	***************************************				1		2		
10.	Walking several block	s						1		2		
	Walking one block	***************************************	***************************************					1	0	2		
	Bathing or dressing yo						0	1	0	2	-	1 3
13.	ne past 4 weeks, have y your physical health? Cut down the amount	of time you spe	nt on work or	other activities		y activit	ies as a		Yes		No	2
14,	Accomplished less th	an you would lik	e						□ 1		۵	2
15,	Were limited in the kin	d of work or othe							<b>D</b> 1		۵	2
16,	Had difficulty perform	ing the work or o	ther activities	(for example, it to	ok extra effort)				□ 1		۵	2
uring the	ne past 4 weeks, have y any emotional proble	ou had any of th	e following pr	d or anxious)?			ies as a		Yes		No	,
17.	Cut down the amount			other activities		*************	***************************************	+	D 1	-		2
18.	Accomplished less th	an you would lik	e		·	***************************************		-	<b>D</b> 1	+	۵	2
19.	Didn't do work or other			al			***************************************		□ 1		۵	2
20.	During the past 4 wee extent has your physic emotional problems int your normal social acti family, friends, neighbor groups?	al health or erfered with vities with	□ 2- □ 3·	Not at all Slightly Moderately Quite a bit Extremely	21. How much be you had durir weeks?				□ 2- □ 3-	None Very m Mild Modera		

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	true 1	Definitely true  1 1 2 1 1 2 1 1 2	Definitely true	Definitely true Don't know Mostly false  1 2 3 4  1 1 2 3 4  1 1 2 3 4  1 1 2 4

☐ 1 - Not at all☐ 2 - A little bit☐ 3 - Moderately

22. During the past 4 weeks, how much did pain interfere with your normal work (including both work outside the home and housework)?